

St. David's South Austin Medical Center

■ MISSION:

To provide exceptional care to every patient every day with a spirit of warmth, friendliness, and personal pride.

■ VALUES:

Integrity: Be honest and do what you say

Compassion: Be sympathetic to the needs of others

Accountability: Take ownership for how actions impact outcomes

Respect: Value the rights of others and accept differences

Excellence: Take personal pride in exceeding expectations



At St. David's South Austin Medical Center, our mission is to provide exceptional care to every patient every day with a spirit of warmth, friendliness, and personal pride. We accomplish our mission with the core values that every employee and staff member is expected to exhibit.

Because I Care

- Our vision is to be the *BEST hospital in the country* for physicians to practice medicine, for employees to work, and for patients to receive care!
- Because I CARE is a multi-faceted initiative aimed at improving and sustaining patient, physician and employee satisfaction.
- The mission and values of St. David's HealthCare describe what we do and how we do it.

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We use evidence-based practice to build an engaged culture focused on accountability. We have performance standards in place for all employees and volunteers. We round for outcomes with patients, employees and other customers. We also use peer interviewing techniques to hire the best and brightest employees.

Our open culture of communication and follow-through creates an outstanding environment for your patients.