

## Nursing & Patient Care Services

- Nursing
- Inpatient Areas
- Outpatient & Support Areas



6  
StDavid's SOUTH AUSTIN  
MEDICAL CENTER

Our facility consists of several inpatient and outpatient care areas. Our average inpatient census ranges from the 150's to the 200's depending on the season.

Our emergency department has a census that often exceeds 52,000 patient visits per year, and 60,000 patient visits are projected for 2008. It is not uncommon to have in excess of 7 emergency physicians working at any one time with a full compliment of nursing and support staff.

Our ED has been recognized as being in the top 10% of Emergency Departments in HCA. Our Cardiac program remains top in its class.

## Inpatient Services

- Surgical Services
- Endoscopy
- Cardiac Cath Labs (Invasive Cardiology)
- Cardiovascular & Heart Center
- CVRU
- Neuro/Ortho/Renal Surgical Ctr.
- Women's Services
  - ◆ Nursery Levels I & II
  - ◆ Post Partum Med Surg



- 2 Central
- 3 North (Observation Unit)
- 3 Central (Med Surg/Tele)
- 3 South
- 4 Central (Cardiac/Tele)
- ICU/IMC
- PCU (progressive care)
- Special Needs Unit (Direct Admits)



7  
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We offer many patient care services to include those listed on this slide and the next. A comprehensive list is included in your Welcome Kit.

We are especially proud of our Emergency Department which has been recognized in the top 10% of Emergency Departments in HCA. Our Cardiovascular Services program has been recognized as a top 100 hospital by Solucient.

## Outpatient Services

- Outpatient Heart Center
- Outpatient Surgery
- Lithotripsy - Dornier system
- Hyperbaric Wound Care
- Cardiac Rehab
- Respiratory Care
- ISS (Interventional Short Stay)
- In-house CAP certified Laboratory
- Emergency Department



- MRI/CT as well as full radiology support services for patient diagnostics and treatment

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Hyperbaric and Wound Care is the latest program that has been added to Outpatient services.

Outpatient Surgery services remains in the 90<sup>th</sup> percentile of HCA hospitals for patient satisfaction.

Forms for referring your patients to SAMC for outpatient services have been included in your Welcome Kit. These include:

- Short Stay History & Physical Disclosure and Consent for Medical, Surgical or Diagnostic Procedures Forms
- Women's Services Pre-Admission
- Women's Brochures
- X-Ray/Lab Order Forms

Whenever you need a new supply, just contact:

**Kathryn Scoblick, Physician Liaison**  
**Email. [kathryn.scoblick@stdavids.com](mailto:kathryn.scoblick@stdavids.com)**  
**Office. (512) 816-6113**  
**Cell. (512)897-0661**

## Nursing Administrative & Patient Care Areas

- Sally Gillam, RN, Chief Nurse Officer
  - ◆ 816-7106
- Nurse/House Supervisor avail. (24 hrs/day)
  - ◆ 816-7109
  - ◆ Digital Pager 860-6194
  
- \*Bed assignment, Fax Orders, Direct Admits, Transfers, Resources for many issues.
- Printed Orders: Contact the Nursing Department Manger and he/she will facilitate the process for .
- Getting Acquainted: Nursing staff pictures are located on each floor to assist with the names and faces. Please feel free to ask for assistance with anything may need.



Each department in the hospital has a director who is accountable for operational issues in the units; however, due to the nature of their jobs, they are less likely to be immediately available for you. The nurse/house supervisor is here at all times and can easily assist with day-to-day issues. They manage staffing matters as well as virtually all traffic control situations with patients. The directors or their designees are always available by pager through the hospital's PBX operator. If issue resolution is still not able to be achieved, then there is an administrator on call who is one of the hospital Senior officers (CEO, CNO, CFO, COO). It is our sincere intent to meet your needs to the best of our ability and for the good of the organization.