

## New Physician FAQ's

### 1. Where Do I Get My Physician Identification Badge?

- a. From the Travis County Medical Society (TCMS), 4300 N Lamar, PO Box 4679, Austin, Texas 78765, phone. 206-1221. Most entrances and elevators to the 2<sup>nd</sup> floor require use of the badge.

### 2. Where Do I Get the "M-Facility" Parking Sticker?

- a. From the TCMS also (see above). The sticker is not required for parking in physician parking, but it is helpful in identifying your vehicle as belonging to a physician. ID badges are required to park in the gate accessed areas.

### 3. Once I get my ID badge, if I have a problem with it at South Austin Medical Center, who do I contact?

- a. Usually it's a matter of activating the badge # in the software system, so call the Medical Staff Office at 816-7102.

### 4. How do I get set up to use the Physician Portal, "Meditech" electronic record system, and the PACS system?

- a. By contacting St. David's Customer Support "Help Desk" (ph. 901-4357) (fax 901-1997) or Ryder Bodoin, PSC, @ 632-1618.

### 5. How do I download Meditech forms from the SDHP Remote Website?

Go to: <http://stdavidsmidweb.com/support/content.asp?id=332>

### 6. Where can I get SAH outpatient order forms from?

- a. Contact Kathryn Scoblick, Physician Relations Director @ 816-6113.

### 7. What is my ID number for Dictation and how do I access the system?

- a. Contact Ryder Bodoin, Physician Support Coordinator @ 816-6414 or 632-1618. Another resource is Chelsea Martel in HIM at 816-7138.
- b. Dictation System Access is 544-5454

### 8. How do I find out about meetings? CME classes? Get a copy of the bylaws?

- a. Go to: [www.sahmedweb.com](http://www.sahmedweb.com)

### 9. How can I get a copy of the CME credits I've obtained from St. David's?

- a. Contact Jennifer Cabrera at the main St. David's CME office, 544-8733.

### 10. I am a recruited physician. Who do I contact for my monthly guarantees and expense reimbursements?

- a. Contact Shakeyah Thompson @ HCA Income Guarantee (615) 507-2250.

### 11. Who do I contact about ER Call Pay issues?

- a. Diana Brittain in Accounts Payable @ 816-6139.

### 12. More questions?

Contact Beth Case, Medical Staff Manager @ 816-7102 or  
Kathryn Scoblick, Physician Relations Director @ 816-6113 or cell 897-0661